

1. ENROLMENT

- 1.1. The Coaching Program is an ongoing service, therefore participants are automatically re-enrolled each term and invoiced for subsequent terms at the completion of the current term.
- 1.2. A participant can opt out of the program at the completion of a term, notification must be given to SIXLOVE Tennis Academy at least three (3) days prior to the commencement of the new term.

2. FEES

- 2.1. New participants will be invoiced during their first week of term and are usually handed directly to the participant, but can be emailed by request.
- 2.2. No responsibility will be taken by SIXLOVE Tennis Academy for invoices not passed on to the payee, if you do not receive an invoice during this time please contact SIXLOVE Tennis Academy.
- 2.3. Participation in group, squad or semi-private lessons is a full term commitment and payment for a full term is required at the beginning of the term (immediately after receiving the invoice).
 - 2.3.1. The length of the term often varies and therefore will be stated on the term invoice.
- 2.4. Payment can be made via cash, electronic transfer or with PayPal via our website:
sixlovetennis.wordpress.com/payments/
- 2.5. Once a participant is enrolled in the term the full term fees are due regardless of whether the participant completes the term.
 - 2.5.1. No refunds or credits for following terms are given for missed lessons.
- 2.6. Term fees are reduced for new participants who join mid-term where a place in a group lesson is currently available, calculated by the remaining weeks in the term.
- 2.7. Current participants who know prior to the commencement of term that they will miss more than 50% of the term due to injury, illness, vacation, or other special circumstances may also have fees reduced by request.
- 2.8. Private lesson fees are payable upfront for the full term, on the day of each lesson, or at the end of each week if the participant attends more than 1 lesson per week.
 - 2.8.1. If the participant is absent and notification was not given to SIXLOVE Tennis Academy prior to the commencement of the lesson the full lesson fee is still due.

3. MAKE-UP LESSONS

- 3.1. Make-up lessons are offered to participants who have been unable to attend their group lesson during the term if notification was given to SIXLOVE Tennis Academy prior to the commencement of the lesson.
- 3.2. A make-up lesson can only be done in another group lesson of similar age and/or standard where there is a place available.
 - 3.2.1. Due to class availability and differences in participant ages and standards make-up lessons can not be guaranteed.

4. LESSON CANCELLATIONS

- 4.1. SIXLOVE Tennis Academy may cancel lessons due to rain, excessive heat or conditions that are deemed to be unsafe for participants and/or coaches. A decision on this will usually be made on the day (sometimes just prior to commencement) and notification will be sent to all participants.

- 4.2. If a lesson is cancelled prior to its commencement the fee for the lesson is not due. In cases where the fee has already been paid the lesson fee will be deducted from the term invoice for the following term.
- 4.3. All lessons that commence will be considered completed regardless of it being abandoned at any point.

5. EQUIPMENT / DRESS

- 5.1. Participants are required to wear correct tennis footwear appropriate to the court surface, this is extremely important for protecting the courts and keeping them playable for all other users.
- 5.2. A-One Tennis has the right to restrict and/or refuse involvement in lessons, without refund, if a participant is wearing incorrect footwear.
- 5.3. Participants are required to supply their own tennis racquets, however if a participant forgets their racquet, it is unavailable due to re-stringing, is faulty and will be replaced, or the participant is new and intending to buy one, then a loan racquet can be made available.

6. MEDIA

- 6.1. During sessions SIXLOVE Tennis Academy may record video and take photos either as a coaching aid or to promote/announce awards, achievements, special events etc.
- 6.2. Videos & photos taken during lessons may be used on either of our online platforms (the SIXLOVE Tennis Academy website or facebook page).
 - 6.2.1. When possible participants will be informed prior to images being uploaded onto the online platform.
- 6.3. All participants or parents / guardians (if the participant is under 18 years of age) are asked to give consent to their image being taken and used as described (6.1 & 6.2).

7. CHANGES TO THE PROGRAM

- 7.1. Classes and fees are subject to change at the completion of a term, notification will be given to all participants affected by changes..
- 7.2. Changes to the program will be updated and available for viewing on the SIXLOVE Tennis Academy website: sixlovetennis.wordpress.com

8. CHANGES TO THE TERMS & CONDITIONS

- 8.1. SIXLOVE Tennis Academy has the right to periodically update these terms and conditions, participants will be notified of any changes.